

Please follow instructions as listed below:

We will not meet in person to exchange keys. Rather, you will pick up the car by using a smartphone app.

Download the ShareNow App

**\*\*IMPORTANT: For international renters, it is imperative that the ShareNow App is downloaded ahead of time while you have a Wi-Fi connection\*\***

1. Download "ShareNow by Keyfree" to your phone (iOS or Android)

Please note: As a renter, you **do not** need to create an account

Getting a Key

1. The owner will send you a "digital key" via text message, which will allow you to access the vehicle.
2. A digital key can only be used on the car for which it has been shared (the car you've rented).
3. You will not be able to unlock the doors until your scheduled rental start time.

Picking Up Your Car

1. Walk up to the car that you have rented (please ask the owner where the car is located).
2. Click the link texted to you by the car owner.
4. On the rental screen, press "Begin Rental". The car doors will unlock.
5. Retrieve physical keys from glove compartment. You are good to go!

Ending a Rental

1. Return the keys to the glove compartment. Exit the car and close the doors.
2. Open the ShareNow app and select the car that you have rented. Press "End Rental".
3. A confirmation screen will appear, follow the instructions.
4. Ensure that the doors have been locked. All done! After you end a rental, you will no longer have access to the car. If you leave an item in the car, please contact your owner.

Additionally, please refer to the video tutorial "Using ShareNow as a Turo Renter":

<https://www.youtube.com/watch?v=TmlxESnlosQ&t=6s>